

PATIENT SAFETY in PRIMARY CARE

INTRODUCING THE SUPPORT MATERIAL

The support material, designed to back up the DVDs, comprises seven modules. They are listed below.

- **Module 1** is a PowerPoint (PPT) presentation together with explanatory notes pages. It is entitled '*Patient Safety: Why Primary Carers Have a Pressing Need to Engage with the Problem*'. The PPT modules are not intended link directly to the DVDs, rather they are designed to extend understanding of the patient safety problem in particular and of safety and Human Factors in general.
- **Module 2:** *The Paradox at the Heart of the Patient Safety Problem.*
- **Module 3:** *Changing the Culture.*
- **Module 4:** *Human Error.*
- **Module 5:** *Toward Greater Safety.*
- **Module 6:** *Human Factors Issues.*
- **Module 7:** *Seven case studies of organizational accidents.* These are drawn from different hazardous domains, but do not include the primary sector. Unfortunately, there are no suitable case studies in the public domain that relate to primary care. However, they serve to illustrate the many common causal elements that exist between these widely disparate events.

These materials are suitable either for private study or within small group settings.